



WAMS NATIONAL USER CONFERENCE

WIMS PLATFORM PRODUCT ROADMAP

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TODAY'S AGENDA

- New Process for Feature Requests and Product Improvements
- WIMS Classic Upcoming Items
- WIMS Platform Product Plan

HOW WE **MANAGE** FEATURES

1

Features are categorized as Market Requirements and Voice of Customer (VOC)

2

Items are scored based on multiple inputs including user value and urgency

3

Consistent feedback loop from Deskpro Ideas Portal

<input type="checkbox"/> All Summary	<input type="radio"/> Product Category	fX Product Score ...	User Business Value	Time
<input type="checkbox"/> Schematic view of locations and parameters	Market Requirements	4		
<input type="checkbox"/> Documents and Attachments	Market Requirements	3.3		
<input type="checkbox"/> Work Manager (Phase I)	Market Requirements	2.2		
<input type="checkbox"/> Public-facing dashboard view (URL)	Market Requirements	2		
<input type="checkbox"/> Cross Worksheet Calculations	Market Requirements	0		
<input type="checkbox"/> Targeted Notifications	Market Requirements	0		
<input type="checkbox"/> Enhanced Graphing	Market Requirements	0		
<input type="checkbox"/> Advanced Reports	Market Requirements	0		
<input type="checkbox"/> Sample Manager Import	Market Requirements	0		
<input type="checkbox"/> Sample Manager: WaterTrax Key Features	Market Requirements	0		
<input type="checkbox"/> Regulatory Reporting CSV XML Creation	Market Requirements	0		
<input type="checkbox"/> Advanced Mathematical Functions	Market Requirements	0		
<input type="checkbox"/> Power BI Embedded	Market Requirements	0		



HOW WE SCORE FEATURES

How often will the feature be used (Frequency)?

1. Once every year or less
2. Yearly
3. Monthly
4. Weekly
5. Daily

How many facilities out of our total will use this feature (% of Operations)?

1. <5%
2. 5 - 20%
3. 20 – 50%
4. 50 – 75%
5. 75 or more%

Time Criticality

1. Need within 24 months
2. Need within 12 months
3. Need within 6 months
4. Need within 3 months
5. Need within 1 month

Risk Reduction or Opportunity Enablement

1. Nice to have (cool)
2. Great to have (will enhance sales demo)
3. Optimizing / adds efficiency (quantifiable)
4. Regulatory or data integrity impact with workaround
5. Regulatory or data integrity impact, no workaround

Weighted Shortest Job First = (Value + Time + Risk) / Job Size



WIMS Classic

PRODUCT ROADMAP



WIMS CLASSIC ROADMAP

- Reg Reporting Requirements
- VOC
- Quality of Life Feature requests
- WIMS/Rio Sync

WIMS VOC Backlog

About this view • 11 ideas

Create an idea Group by + Filter 3 Sort 1 Fields 10 ↻

<input type="checkbox"/> KEY Key	Ad Summary	Product Category	Idea Source	VOC Score ↓
<input type="checkbox"/> ONER-181	Year over Year graph short cut in MDE	Voice of Customer (VOC)	Deskpro Ideas	7.5
<input type="checkbox"/> ONER-188	Allow entry of Justification to variable/Limit Edit to Action ...	Voice of Customer (VOC)	Deskpro Ideas	7.5
<input type="checkbox"/> ONER-194	Display Varid in Varadmin tool along with VarNum	Voice of Customer (VOC)	Deskpro Ideas	6
<input type="checkbox"/> ONER-190	User Profile Setup display group (report, entry, var) names...	Voice of Customer (VOC)	Deskpro Ideas	4
<input type="checkbox"/> ONER-187	Bulk Delete of MDE, CDE, and Spread Reports by Super Us...	Voice of Customer (VOC)	Deskpro Ideas	3.8
<input type="checkbox"/> ONER-189	Add Summary Stats to Quick Trend Graph.	Voice of Customer (VOC)	Deskpro Ideas	3.8
<input type="checkbox"/> ONER-180	Add Week over Week, Month over Month graphs (similar ...	Voice of Customer (VOC)	Deskpro Ideas	3.5
<input type="checkbox"/> ONER-179	Logbooks add column for User(s)	Voice of Customer (VOC)	Deskpro Ideas	3.3
<input type="checkbox"/> ONER-182	Custom Data Entry Ribbon Menu	Voice of Customer (VOC)	VOS (Voice of Sales)	3
<input type="checkbox"/> ONER-183	Logbook Dashboard Button allow filters (specific types or ...	Voice of Customer (VOC)	Deskpro Ideas	2.8
<input type="checkbox"/> ONER-184	Excel Reports	Voice of Customer (VOC)	Internal - Product	2.2

WIMS Classic **What Should we do?**

- CDE Ribbon Menu
- Excel Reporting / Sync with Rio
- Operator Tasks, Form Assignment...
- Pie Graph
- Surface (3d Graph)
- Other?



WIMS Rio

PRODUCT ROADMAP



WIMS PLATFORM CUSTOMER FEEDBACK

Summary	Idea Source	VOC Score ↓	UBV Frequency	UBV Customer %	Time Criticality	Risk Reduction / Opportunity
Allow selection of several spreadsheets to share to users at one time	Deskpro Ideas	8.5	●●●●●●●●	●●●●●●●●	●●●●●●●●	●●●●●●●●
Mobile - Prompt user for expired password	Deskpro Ideas	8.5	●●●●●●●●	●●●●●●●●	●●●●●●●●	●●●●●●●●
Quarterly Formulas for Average and GeoMean	Deskpro Ideas	7.5	●●●●●●●●	●●●●●●●●	●●●●●●●●	●●●●●●●●
Deep link to specific Rio dashboard with URL	VOC (Voice of Customer)	7.5	●●●●●●●●	●●●●●●●●	●●●●●●●●	●●●●●●●●
Dashboard: Tile Card	VOC (Voice of Customer)	7	●●●●●●●●	●●●●●●●●	●●●●●●●●	●●●●●●●●
Mobile - Ability to do Adhoc samples	Deskpro Ideas	6	●●●●●●●●	●●●●●●●●	●●●●●●●●	●●●●●●●●
Mobile - Prompt user to "Refresh Mobile Data"	Existing Customer	6	●●●●●●●●	●●●●●●●●	●●●●●●●●	●●●●●●●●
Print Logbooks	Deskpro Ideas	5	●●●●●●●●	●●●●●●●●	●●●●●●●●	●●●●●●●●
Spreadsheet Tags	VOC (Voice of Customer)	4.8	●●●●●●●●	●●●●●●●●	●●●●●●●●	●●●●●●●●
Add Time Entry Text Variable	Deskpro Ideas	3.8	●●●●●●●●	●●●●●●●●	●●●●●●●●	●●●●●●●●
Key Parameter Missing Notifications	Deskpro Ideas	3.3	●●●●●●●●	●●●●●●●●	●●●●●●●●	●●●●●●●●
Dashboard: Compliance Status Widget	Internal - Product	3.2	●●●●●●●●	●●●●●●●●	●●●●●●●●	●●●●●●●●
Dashboard: Data Table Widget		2.8	●●●●●●●●	●●●●●●●●	●●●●●●●●	●●●●●●●●

LET'S SCORE TOGETHER

[Jira Link to VOC Roadmap](#)

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HOW DO I ADD FEATURE REQUESTS?

1

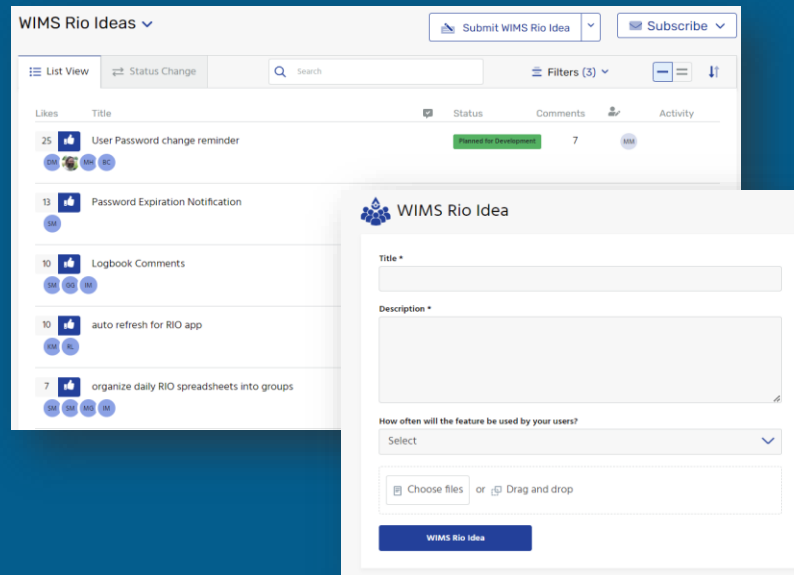
Log in to your AQI support portal and go to the Aquatic Ideas section

2

Add an Idea and fill out the form. You will receive an email notification as confirmation

3

You will receive status notifications when items are Gathering Feedback, Planned for Development, and Closed - Delivered



The image shows a screenshot of the WIMS Rio Ideas portal. The main interface displays a list of ideas with columns for Likes, Title, Status, Comments, and Activity. The status of the ideas varies, with one marked 'Planned for Development'. A modal form titled 'WIMS Rio Idea' is overlaid on the right, containing fields for Title, Description, and a dropdown for frequency of use. The form also includes file upload options and a 'WIMS Rio Idea' button.

<https://aquaticinformatics.deskpro.com/en-US/community>



THANKS!

ANY QUESTIONS
OR COMMENTS?

