



TOKAY

Backflow Prevention & Cross-Connection Control Hazards Management.

Backflow and cross-connection control hazards can cause serious, often uninsurable damage to homes and businesses. Reliable software can help utilities track and mitigate these risks.

The Challenge

In order to identify and address backflow and related safety issues, public and private water professionals, planning and development departments, and health department staff need an efficient, effective way to manage cross-connection control inspections, assembly installations, and annual testing.

The Solution

Successful, comprehensive backflow prevention programs require intelligent, well-designed software suited to the purpose. With more than 30 years of experience, Tokay Software offers a platform to help administrators organize, save time, and protect the water distribution system.



One Program, One Secure Platform Your data is your world.

Since Tokay's software is secure and reliable, you can trust that your program's critical data is protected and accessible whenever your team needs it.



Streamline Back-office Operations Simplify tasks and prevent administrative headaches.

Automate alerts and reminders, connect to your water customer database to ensure current records, and organize addresses, surveys, installations, backflow assembly details, and more in a central location.



Quick & Accurate Reporting Compliance and reporting is what we do.

Easily view program statistics, track and define data, and reproduce reports. Save time with automated regulatory reporting – our built-in templates populate with a click of a button.



Empower Your Testers Eliminate manual data entry.

With our easy-to-use online portal, testers can enter results from any mobile device, letting your team spend less time in the office and more time in the field.



Flexible & Scalable Our software grows with you.

Tokay provides solutions that are tailored to your program's unique requirements, and we're ready to scale as your water system increases in size and complexity.



Built By Backflow Prevention Pros We listen to you.

With more than 30 years of innovation, Tokay's team understands the backflow industry and our customers take an active role in shaping our solutions.

WANT TO LEARN MORE?

Book a consultation, demo, or discovery call to discuss how we can meet your backflow and cross-connection control management needs.

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Over 4,000 backflow prevention and cross-connection control professionals trust Tokay to track millions of water hazards around the world. Tailored to your program's specific requirements and ready to scale, it significantly reduces administrative tasks while eliminating manual data entry for testers. Put simply: Tokay enables a streamlined, highly-defensible backflow program that empowers your team to focus on maintaining a safe & optimal water system.

Leading backflow prevention & cross-connection control organizations trust Tokay



We have about 85,000 service connections and 4,200 happen to go to commercial properties. Your homemade or software modified programs will not give the utility what it needs. With Tokay, the operator or specialist, can combine or divide information almost anyway they want. You can use Tokay to look at the data in any way that you decide. You can't muddle through it and it's a serious thing, so you need a product that is designed for backflow prevention.



Sarasota County

– Matt Benton, Compliance Specialist II, Sarasota County Public Utilities, South West Florida

"It's our workhorse, it's what we depend on to be able to do our work. The software is easy to learn, easy to use, reasonably cost-effective and a monumental time-saver. By implementing the process we did with Tokay, we took two people that were stuck in the office and we got them back out on the streets doing their jobs."



MARIN MUNICIPAL WATER DISTRICT

– Dewey Sorensen, Supervisor, Reclamation and Backflow, Marin Municipal Water District

Aquatic Informatics is a mission-driven software company that empowers utilities and municipalities to tackle tomorrow's water challenges—today. As the world's largest water data management provider trusted by over 1,000 organizations globally, Aquatic Informatics delivers solutions that improve water data integrity, streamline regulatory compliance, and strengthen resilience.



AQUATIC Informatics